Our Standard Warranty

Tom Wood's Custom Drive Shafts are custom manufactured to your specifications using the highest quality standards and are warrantied to the original purchaser or recipient only. This warranty is non transferable The purchaser shall be responsible to determine all design and/or specification parameters and the suitability of any particular product for its intended use. Coverage:

Products purchased from Tom Wood's Custom Drive Shafts Inc. are warranted to be free from defects in materials or workmanship, for a period of 180 days from the date of purchase. Our liability for defects which may occur during the first 30 days of the coverage period will be repair, replacement or refund (as dictated by the discretion of the customer) upon return of product. Any defect which may occur after 30 days and prior to 180 days from the date of purchase. Product may be returned for repair or replacement at our sole discretion. Any failure of the weld will be warranted for the life of the drive shaft. This is the entire obligation of Tom Wood's Custom Drive shafts Inc. No other warranty is expressed or implied. Some states do not allow the exclusion of incidental or consequential so the above limitations may not apply to you. This warranty gives you specific legal rights. You may also have other rights which vary from state to state.

Not covered in warranty:

Malfunctions due to improper installation, functional or design parameters, tampering or modification. Incidental or consequential damages. Acts of God or accident Failures which may occur as a result of lack of maintenance or damaged mating components. Any modification or repair by anyone other than Tom Wood's Custom Drive Shafts Inc. will void this warranty.

Our Exclusive Trail Hazard Protection Warranty

This is offered as a damage protection service only on our better grade of drive shafts.

Fairly straightforward (no attorneys involved). Basically this plan is designed to limit your loss in the event of an unforeseen failure.

The cost of this plan is an additional 20% of the retail price up front. Then if you are ever out wheeling and run over a rock, bend the tube or are just beating your way up a hill and the drive shaft breaks, all you will have to do is send the drive shaft to us and we will either repair or replace the shaft and return it to you (UPS ground) at no charge. In most instances this 20% charge will be considerably less than the cost of a simple re-tube of the drive shaft from your local shop. This warranty will cover one repair/replacement of a purchased drive shaft.

Limitations to this plan are that maintenance (greasing) will always be the customer's responsibility. The damage must be evident as a failure of, or damage to the drive shaft from trail hazards such as rock damage etc., and not a result of failure to related components. For example; if your strap & bolts on the pinion yoke you already had, break and create the damage to the drive shaft. This would not be covered. However, if you had purchased the Trail Hazard Protection along with a new pinion yoke and the same failure occurred, you will be covered. If the drive shaft has been modified from it's original form or otherwise reworked, by any individual or company other than ours, the protection plan will be voided. (We can only guarantee the quality of our workmanship and parts.